Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Reliant Home Advantage 24 plan
Oncor Electric Delivery service area
Date: 06/10/2021

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	13.2 ¢	12.4 ¢	11.9 ¢

This price disclosure is based on the following components:

Base Charge:	$5.00	per billing cycle
Energy Charge:	8.0361¢	per kWh
Oncor Electric Delivery Delivery Charges:	$3.42 per billing cycle and 3.4928¢ per kwh	

TDU Delivery Charges include all recurring charges passed through without mark-up. This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDU Delivery Charges.

Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see the Oncor service tariff for a listing of cities and authorized charges.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	24 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $295. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options
Is this a pre-pay or pay in advance product?	No
Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
Renewable Content	This product is 15% renewable.
Statewide average for renewable content	The statewide average for renewable content is 25%.

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