Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Reliant Digital Discount 12 plan
AEP Texas Central service area
Date: 03/01/2021

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh without Discount:*	13.4 ¢	12.5 ¢	12.0 ¢
Average price per kWh with Discount:*	13.2 ¢	12.3 ¢	11.8 ¢

Average price calculation is based on enrollment in an automatic payment option and on paperless electronic billing as described below*.
This price disclosure is based on the following components:

Base Charge:	$5.00	per billing cycle
Energy Charge: (per kWh)	7.7935¢	per billing cycle
Digital Discount: (per kWh)*	-0.2¢	per billing cycle
AEP Texas Central Delivery Charges	$4.27 per billing cycle and 3.7458¢ per kWh	

AEP Texas Central Delivery Charges include all recurring charges from AEP Texas Central passed through without mark-up and may include an Income Tax Refund Rider (ITR). The ITR refund amount varies based on usage and is expected to expire in Spring 2021. This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage and Digital Discount. The price you pay each month will consist of the Base Charge, Energy Charge, Digital Discount, and AEP Texas Central Delivery Charges.

* This plan requires that you enroll on one of our automatic payment options and on paperless electronic billing in order to receive the Digital Discount. If at the time of billing you are not enrolled on an automatic payments option AND paperless electronic billing, you will not receive the Digital Discount.

** Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-2, TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options
Is this a pre-pay or pay in advance product?	No

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	Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
	Renewable Content	This product is 12% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 21%.
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