Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant Truly Free 7 Days 12 plan
Texas-New Mexico Power service area
Date: 12/15/2020

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	16.6¢	15.8¢	15.4¢

Average price calculation is based on usage profile over 12 months of 34% of consumption during the 7 highest usage days per billing period as defined below.

This price disclosure is based on the following components:

Base Charge:	$0.00	per month
TDSP Monthly Charges:	$7.85	per month
TDSP Delivery Charges:	4.8763¢	per kWh
Energy Charge:	17.9212¢	per kWh
Free Days Energy Charge:	$0.00	per kWh
TDSP Free Days Delivery Charges:	$0.00	

TDSP Monthly Charges are the fixed charges from the transmission and distribution service provider and are passed through without mark-up.

TDSP Free Days Delivery Charges include all recurring consumption charges from the transmission and distribution service provider and are passed through without mark-up.

Your TDSP, transmission and distribution service provider is Texas-New Mexico Power.

This is an indexed product - your average price per kWh each month is determined by using the below predetermined formula.

Price per kWh = (Base Charge + (Monthly billed kWh usage x Energy Charge) + (Peak Days kWh usage x $0.00) + Texas-New Mexico Power Monthly Charges + Texas-New Mexico Power Delivery Charges + $0.00 Texas-New Mexico Power Free Days Delivery Charges)/ Monthly billed kWh usage

7 Free Peak Days are defined as the seven (7) highest days of usage each 28-day or longer monthly billing period. A day is a 24-hour period beginning at midnight through 11:59 p.m. For each monthly billing period less than 28 days, your bill will reflect one free high-usage day for every four days in that billing period.

This price disclosure is an example based on average service prices - your average price for electricity service will vary according to your usage.

In the event Reliant receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Reliant may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or is estimated by Reliant, the usage difference between the monthly meter read and monthly total of the actual or estimated interval data will be applied as 34% at the Free Peak Days Energy Charge and 66% at the Energy Charge.

The current price for this product can be obtain by contacting Reliant at 877-200-1356 or by visiting reliant.com/myaccount.

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Other Key Terms and questions	*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*	
Disclosure Chart	Type of Product	Indexed
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price can vary according to the formula described above and to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on Reliant that are beyond Reliant's control.
	What other fees may I be charged?	Fees not included in the price above: Disconnect Notice Fee: $10; Returned Payment Charge: $25; Disconnect Recovery: $30; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does Reliant purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
	Renewable Content	This product is 12% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 21%.
	Reliant, PO Box 3765, Houston, TX, 77253 *reliant.com*, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007	