Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant Clear[SM] Flex plan
AEP Texas North service area
Date: 11/02/2020

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	15.6¢	13.3¢	13.1¢

The price you pay each month consists of the Usage Charge, Energy Charge, and AEP Texas North Delivery Charges in effect for your monthly billing cycle.

This price disclosure is based on the following components:

Usage Charge:	$9.95	per billing cycle < 800 kWh
	$0.00	per billing cycle ≥ 800 kWh
Energy Charge:	9.4035¢	per kWh
AEP Texas North Delivery Charges:	$3.57 per billing cycle and 3.5325¢ per kWh	

AEP Texas North Delivery Charges include all recurring charges from AEP Texas North passed through without mark-up and may include an Income Tax Refund Rider (ITR). The ITR refund amount varies based on usage and is expected to expire in Spring 2021.

The Usage Charge will not be included for each billing cycle in which your usage is 800 kilowatt hours (kWh) or more.

Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Reliant. The price in effect on the day following the previous meter read date will be applied for subsequent billing cycles. After enrollment, the current price for the product is available by logging into your account at reliant.com/myaccount or calling Customer Care at 1-866-222-7100. Please review the historical price of this product available at reliant.com/wtu/historicalprices or call 1-866-222-7100.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Variable
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on Reliant that are beyond Reliant's control. The price may change in subsequent months at the sole discretion of Reliant.
What other fees may I be charged?	Fees not included in the price above: Disconnect Notice Fee: $10; Returned Payment Charge: $25; Disconnect Recovery: $30; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.

	Is this a pre-pay or pay in advance product?	No
	Does Reliant purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
	Renewable Content	This product is 12% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 21%.
	Reliant, PO Box 3765, Houston, TX, 77253 *reliant.com*, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007	