# Electricity Facts Label
# Reliant Energy Retail Services, LLC
# Reliant Truly Free Nights 12 plan
# CenterPoint Energy Service Area
# Date: 12/15/2020

***Electricity price***

| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
|---|---|---|---|
| Average price per kWh: | 14.9¢ | 14.5¢ | 14.3¢ |

Average price calculation is based on usage profile over 12 months of 42% of consumption at nighttime as defined below*.

This price disclosure is based on the following prices:

| | | |
|---|---|---|
| Base Charge | $0.00 | per month |
| TDSP Monthly Charges | $4.39 | per month |
| TDSP Daytime Delivery Charges | 4.2723¢ | per kWh |
| Daytime Energy Charge | 18.3712¢ | per kWh |
| Nighttime Energy Charge* | $0.00 | per kWh |
| TDSP Nighttime Delivery Charges* | $0.00 | |

TDSP Monthly Charges are the fixed charges from the transmission and distribution service provider and are passed through without mark-up.

TDSP Daytime Delivery Charges include all recurring consumption charges from the transmission and distribution service provider and are passed through without mark up.

*Your TDSP, transmission and distribution service provider is Centerpoint Energy.*

*Nighttime Charge applies to usage from 8:00 PM to 6:00 AM every day.

This is an indexed product - your average price per kWh each month is determined by using the above predetermined formula.

Price per kWh = (Base Charge + (Monthly billed daytime kWh usage x Daytime Energy Charge) + (Monthly billed Nighttime kWh usage x $0.00) + Centerpoint Energy Monthly Charges + Centerpoint Energy Daytime Delivery Charges + $0.00 Centerpoint Energy Nighttime Delivery Charges)/ Monthly billed kWh usage.

This price disclosure is an example based on average service prices - your average price for electricity service will vary according to your usage.

In the event Reliant receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Reliant may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

*When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or is estimated by Reliant, the usage difference between the monthly meter read and monthly total of the actual or estimated interval data will be applied as 58% at the Daytime Energy Charge and 42% at the Nighttime Energy Charge.*

The current price for this product can be obtain by contacting Reliant at 877-200-1356 or by visiting reliant.com/myaccount.

| | | |
|---|---|---|
| ***Other Key Terms and questions*** | *See Terms of Service for full listing of fees, deposit policy, and other terms.* | |
| ***Disclosure Chart*** | Type of Product | Indexed |
| | Contract Term | 12 months |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved. |
| | Can my price change during the contract period? | Yes |
| | If my price can change, how will it change and by how much? | Your price can vary according to the formula described above and to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on Reliant that are beyond Reliant's control. |
| | What other fees may I be charged? | Fees not included in the price above: Disconnect Notice Fee: $10; Returned Payment Charge: $25; Disconnect Recovery: $30; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service. |
| | Is this a pre-pay or pay in advance product? | No |
| | Does Reliant purchase excess distributed renewable generation? | Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product. |
| | Renewable Content | This product is 12% renewable. |
| | Statewide average for renewable content | The statewide average for renewable content is 21%. |
| | Reliant, PO Box 3765, Houston, TX, 77253<br>*reliant.com*, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week<br>PUCT Certificate Number #10007 | |

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