# Electricity Facts Label
## Reliant Energy Retail Services, LLC
## Reliant Secure Advantage® 12 plan
## Texas-New Mexico Power service area
## Date: 12/15/2020

### *Electricity price*

| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
|---|---|---|---|
| Average price per kWh: | 17.0¢ | 14.3¢ | 13.9¢ |

This price disclosure is based on the following components:

| | | |
|---|---|---|
| Usage Charge: | $9.95 | per billing cycle < 800 kWh |
| | $0.00 | per billing cycle ≥ 800 kWh |
| Energy Charge: | 8.6¢ | per kWh |
| Texas-New Mexico Power Delivery Charges: | $7.85 per month and 4.8763¢ per kWh | |

*Texas-New Mexico Power Delivery Charges include all recurring charges from Texas-New Mexico Power passed through without mark-up*

*This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and Texas-New Mexico Power Delivery Charges. The Usage Charge will not be included for each billing cycle in which your usage is 800 kilowatt hours (kWh) or more.*

### *Other Key Terms and questions*

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

### *Disclosure Chart*

| | |
|---|---|
| Type of Product | Fixed Rate |
| Contract Term | 12 months |
| Do I have a termination fee or any fees associated with terminating service? | Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved. |
| Can my price change during the contract period? | Yes |
| If my price can change, how will it change and by how much? | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on Reliant that are beyond Reliant's control. |
| What other fees may I be charged? | Fees not included in the price above: Disconnect Notice Fee: $10; Returned Payment Charge: $25; Disconnect Recovery: $30; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service. |
| Is this a pre-pay or pay in advance product? | No |

R1F00113189481I

| | | |
|---|---|---|
| | Does Reliant purchase excess distributed renewable generation? | Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product. |
| | Renewable Content | This product is 12% renewable. |
| | Statewide average for renewable content | The statewide average for renewable content is 21%. |
| | Reliant, PO Box 3765, Houston, TX, 77253<br>*reliant.com*, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week<br>PUCT Certificate Number #10007 | |