Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant Learn & Conserve[SM] 12 plan
AEP Texas Central service area
Date: 11/02/2020

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	11.2¢	10.8¢	10.6¢

This price disclosure is based on the following components:

Base Charge: $0.00 per billing cycle

Energy Charge: 6.1¢ per kWh

AEP Texas Central Delivery Charges: $4.27 per billing cycle and 4.2929¢ per kWh

AEP Texas Central Delivery Charges include all recurring charges from AEP Texas Central passed through without mark-up and may include an Income Tax Refund Rider (ITR). The ITR refund amount varies based on usage and is expected to expire in Spring 2021.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and AEP Texas Central Delivery Charges.

***Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-2, TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.*

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on Reliant that are beyond Reliant's control.
What other fees may I be charged?	Fees not included in the price above: Disconnect Notice Fee: $10; Returned Payment Charge: $25; Disconnect Recovery: $30; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.

	Is this a pre-pay or pay in advance product?	No
	Does Reliant purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
	Renewable Content	This product is 12% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 21%.
	Reliant, PO Box 3765, Houston, TX, 77253 *reliant.com*, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007	