### Electricity Facts Label

**Reliant Energy Retail Services, LLC**  
**Reliant Simple Solar Sell Back 12 plan**  
**CenterPoint Energy service area**  
**Issue Date: 09/01/2016**

#### Electricity price

<table>
<thead>
<tr>
<th>Average monthly use:</th>
<th>500 kWh</th>
<th>1000 kWh</th>
<th>2000 kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average price per kWh:</td>
<td>11.7¢</td>
<td>11.7¢</td>
<td>11.7¢</td>
</tr>
</tbody>
</table>

This price disclosure is based on the following components:

- **Base Charge:** $0.00 per month
- **Energy Charge:** 11.7¢ per kWh

#### Other Key Terms and questions

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

<table>
<thead>
<tr>
<th>Type of Product</th>
<th>Fixed Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract Term</td>
<td>12 months</td>
</tr>
<tr>
<td>Do I have a termination fee or any fees associated with terminating service?</td>
<td>No.</td>
</tr>
<tr>
<td>Can my price change during the contract period?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**Disclosure Chart**

- **If my price can change, how will it change and by how much?** The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.

- **What other fees may I be charged?** Fees not included in the price above: Disconnect Notice Fee: $10; Returned Payment Charge: $25; Disconnect Recovery: $30; Service Processing Fee: up to $5.95; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.

- **Is this a pre-pay or pay in advance product?** No

- **Does Reliant purchase excess distributed renewable generation?** Yes

- **Renewable Content** This product is 11% renewable.

- **Statewide average for renewable content** The statewide average for renewable content is 19%.

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