Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant Secure Advantage® 12 plan
CenterPoint Energy service area
Issue Date: 03/01/2016

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	12.7¢	10.1¢	9.9¢

This price disclosure is based on the following components:

Usage Charge:	$9.95	per billing cycle < 800 kWh
	$0.00	per billing cycle ≥ 800 kWh
Energy Charge:	5.7¢	per kWh
CenterPoint Energy Delivery Charges:	$5.47 per month and 3.8779¢ per kWh	

CenterPoint Energy Delivery Charges include all recurring charges from CenterPoint Energy passed through without mark-up

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and CenterPoint Energy Delivery Charges. The Usage Charge will not be included for each billing cycle in which your usage is 800 kilowatt hours (kWh) or more.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
What other fees may I be charged?	Fees not included in the price above: Disconnect Notice Fee: $10; Returned Payment Charge: $25; Disconnect Recovery: $25; Service Processing Fee: up to $5.95; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes
Renewable Content	This product is 5% renewable.
Statewide average for renewable content	The statewide average for renewable content is 11%.

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