Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant SmartStart Plan®
CenterPoint Energy service area
Issue Date: 03/01/2016

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	11.9¢	11.9¢	11.9¢

The price you pay consists of the Base Charge and Energy Charge.

Base Charge: $0.00 per day

Energy Charge: 11.9¢ per kWh

Except for price changes allowed by law or regulatory action after the issue date, this price is the price that will be applied on your first billing day. This price may change on the first of each calendar month at Reliant's sole discretion. Please review the historical price of this product available at reliant.com/smartstart/pricing/historical or call 1-866-222-7100.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Variable Price
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If the price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
What other fees may I be charged?	Fees not included in the price above: Returned Payment Charge: $25; Service Processing Fee: up to $5.95; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.
Is this a pre-pay or pay in advance product?	Yes
Does Reliant purchase excess distributed renewable generation?	Yes
Renewable Content	This product is 5% renewable.
Statewide average for Renewable Content	The statewide average for renewable content is 11%.

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