

Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Monthly Flex 100% Texas Wind
CenterPoint Energy service area
Issue Date: 10/01/2011

Electricity price

Average monthly use	500 kWh	1000 kWh	2000 kWh
Average price per kWh	13.2¢	12.3¢	11.9¢

The price you pay each month consists of the Base Charge, Transmission and Distribution Surcharges, and Energy Charge in effect for your monthly billing cycle.

Base Charge: \$5.00 per month

Energy Charge: 11.3¢ per kWh

CenterPoint Surcharges: \$3.94 per month and 0.1111¢ per kWh

CenterPoint Surcharges, including but not limited to the Advanced Meter surcharge, Storm Recovery Charge, and Energy Efficiency Cost Recovery Factor, are passed through without markup.

Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Reliant. The price in effect on the day following the previous meter read date will be applied for subsequent billing cycles. After enrollment, the current price for the product is available by logging into your account at reliant.com/myaccount or calling Customer Care at 1-866-222-7100.

Please review the historical price of this product available at reliant.com/cnp/historicalprices or call 1-866-222-7100.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Variable Price
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If the price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. After the first billing cycle, it can increase or decrease by any amount.
What other fees may I be charged?	Fees not included in the price above: Returned Payment Charge: \$25; Disconnect Recovery: \$25; Service Processing Fee: up to \$5.95; Late Payment Penalty: 5% of past due balances; Account Security Fee: \$80 for multi-family dwelling and \$140 single family dwelling. Information on other non-recurring fees is available in the pricing section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes
Renewable Content	This product is 100% renewable.
Statewide average for renewable content	The statewide average for renewable content is 12%.

Reliant (dba), PO Box 3765, Houston, TX, 77253

reliant.com, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week

PUCT Certificate Number #10007

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