

# About Your Reliant Weekly Summary Email

The **Reliant Weekly Summary Email** provides an easy-to-understand view of your home's electricity usage each week. Learn how it works by reviewing the information below.

**1** **Weekly Summary**

You used **151.9 kWh** this week, which cost **\$22.00** (\$2.74 less than last week's total).  
Based on your usage, this month's projected electricity charges are **\$109.11\***, with **27 days** left in this billing cycle (last month's charges were **\$100.28**).

	This Week: 04/21-04/27	Last Week: 04/14-04/20
Usage	151.9 kWh	170.9 kWh
Cost	↓ \$22.00	\$24.74

[Log on to view your usage and access your account details](#)

\*This is projected through the end of the billing cycle and may vary from your actual bill. A standard billing cycle is 29-32 days.

**2** **Weekly Electricity Usage**

Your average daily cost this week is **\$3.14** (\$0.39 more than last week's average).

Date	Cost
Sun 4/21	\$2.81
Mon 4/22	\$3.01
Tue 4/23	\$3.45
Wed 4/24	\$3.02
Thur 4/25	\$2.87
Fri 4/26	\$2.82
Sat 4/27	\$4.02

[Log on to view usage details](#)

Temperature Source: National Weather Service  
Estimates may be used to develop figures in this email. See [FAQs](#) for more information.

**3** **Energy Compare**

Your home's usage was **9%** less than similar homes in your area (11% more than last week).

Category	Usage (kWh)
Efficient Neighbor	41.5
Average Neighbor	166.5
Your Home	151.9

[View energy saving tips](#)

We compare your home to 20-100 similar homes in your area with Reliant service. Your comparison group is chosen based on type of home (single-family or multifamily), location (zip code), age, size, type of heating source (gas or electric) and whether the home has a swimming pool. We then compare your home's electricity usage with the average usage of the entire group during the same time period. "Efficient" usage is the average usage of the 20 percent of homes in your comparison group with the least amount of electricity usage.

**4** **You Might Be Interested**

**High temperatures don't have to mean high monthly payments.**

[Sign up for Average Billing today](#) and relax knowing you'll get more predictable bills year-round.

**1** **Weekly Summary**

Compare your electricity usage and costs over the last two weeks to see if they've increased or decreased. Instead of waiting until the end of the month for your bill amount, see an estimate of it now based on your current usage, with a comparison to the prior month's charges.\*

**2** **Weekly Electricity Usage**

View details of your usage and costs for each day of the previous week, as well as your average daily cost. Check usage against daily high/low temps. Compare usage of this week to last week.

**3** **Energy Compare**

For a different perspective on your home's efficiency, we compare its weekly electricity usage to other homes of similar size, location (zip code), age, type of heater (gas or electric) and whether the home has a swimming pool.

**4** **You Might Be Interested**

Increase your energy awareness each week with helpful tips included in this section.

We're here to help

Visit [reliant.com/smartenergy](http://reliant.com/smartenergy) for more information on the Reliant Weekly Summary Email and other smart energy solutions.

**Still have questions?**

Request additional information through our 24/7 customer service and support at **1.866.872.6644** or **summary@reliant.com**

\*The billing and usage information provided in the Reliant Weekly Summary Email is an estimate and includes only your electricity charges and taxes. Your monthly bill provides your official usage, as determined by your local electric utility provider, and total amount due.

In the event Reliant receives incomplete interval data from your electric utility, Reliant may estimate your usage for missing intervals based on historical usage data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

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