

Reliant Summer AC Sweepstakes
OFFICIAL RULES

The Reliant Summer AC Sweepstakes (the "Sweepstakes") is intended for participation only in those zip codes in and around Houston, Texas in which home services are provided by Reliant Energy Retail Services LLC dba Reliant (the "Service Territory"; see attached schedule for a list of eligible zip codes), and shall be construed and evaluated according to the laws of the State of Texas and the United States. See below for additional eligibility requirements.

NO PURCHASE NECESSARY. BUYING WILL NOT HELP YOU WIN. VOID WHERE PROHIBITED. Your chances of winning without making a purchase are the same as the chances of someone who purchases something.

1. THE SWEEPSTAKES:

These official rules (the "Official Rules") shall govern the Sweepstakes. The Sweepstakes begins at 5:00 PM Central Time ("CT") on June 10, 2019, and ends on August 13, 2019, at 11:59 PM Central Time (the "Sweepstakes Period"). The Sweepstakes is sponsored by Reliant Energy Retail Services, LLC, 910 Louisiana St. , Houston, TX 77002 ("Sponsor"), and administered by The Service Center, Ltd. "Sweepstakes Entities," as used herein, shall mean, collectively, Sponsor and The Service Center, Ltd. By entering, you understand that you are providing your information to the Sponsor. The information you provide as detailed below will only be used for promotion purposes.

The Sweepstakes Period is June 10, 2019, 05:00 PM CT, to August 13, 2019, 11:59 PM CT, and has been divided into two (2) distinct phases:

Phase I: June 10, 2019 05:00 PM CT – July 10, 2019 11:59 PM CT

Phase II: July 11, 2019 12:00 AM CT – August 13, 2019 11:59 PM CT

One (1) potential winner will be chosen at the end of each phase of the Sweepstakes. This means there will be a total of two (2) winners during the Sweepstakes Period.

2. TO ENTER:

By entering the Sweepstakes, the entrant agrees to be bound by the terms of these Official Rules. The Sweepstakes Entities are not responsible for late, incomplete, void, corrupted, misdirected, or otherwise erroneous entries (including reproduced or photocopied entries) or for any problems, malfunctions, or technical difficulties that arise in the entry process. Any incomplete or incorrect entries will be void. Proof of submission will not be deemed to be proof of receipt by the Sweepstakes Entities. If Sponsor suspects that any entrant has or appears to have submitted mass entries, or entries generated by an automated program, bot, script, robotic, macro, or use of any other device will result in disqualification. Once submitted, all entries shall be the property of the Sponsor and will not be returned. All entries submitted in compliance with these Official Rules and not disqualified are considered "eligible entries." You may enter in the following way:

A. Web Form Entry

To enter by Web form, entrants must fill out all required fields in the form provided on Reliant's website. Mandatory fields in the Web form will include full name, address where prize will be provided (including ZIP code), email, and daytime phone number (including area code). Here

2019 Reliant Summer AC Sweepstakes – Official Rules

is a link to the Web form: <https://www.reliant.com/en/residential/ac-and-heat/summer-ac-sweepstakes.jsp>.

You do not need to be a Reliant customer to enter by Web form.

3. DRAWING:

A winner will be selected at random to win a free air conditioning unit (as further detailed herein) at the end of each phase of the Sweepstakes Period. For Phase I, a winner will be chosen on or about July 22, 2019. For Phase II, a winner will be chosen on or about August 22, 2019. Each qualified entry received during the respective entry period, as set forth below, will be entered into the random drawing for the applicable Prize. To be valid, entries must be received by the Sweepstakes Entities during the Sweepstakes Period.

The Potential Winner(s) will be contacted by Sponsor or its authorized representative via email address, phone number, or mail to notify them that they have been selected as a Potential Winner and to verify eligibility. The Potential Winner(s) will be subject to verification of eligibility and compliance with these Official Rules by Sponsor or its authorized representatives. To be declared a potential winner, all eligibility requirements and the terms and conditions of these Official Rules must be met.

The Potential Winner will be required to sign and return an Affidavit or Declaration of Eligibility and a Liability/Publicity Release (except where prohibited by law), and agree to Reliant's terms and conditions regarding Prize installation, within a time period specified by Sponsor before being declared the Prize winner and receiving the Prize. Failure to comply with this requirement may result in forfeiture of the Prize.

The Winner may waive the right to receive the Prize, or must be able to accept the Prize as awarded in its entirety or not at all. If a Winner is found to be ineligible or not in compliance with these Official Rules, or declines to accept the Prize, or if a Potential Winner cannot be reached within ten (10) business days after the first attempt by Sponsor or its authorized representative to contact the Potential Winner, the Prize will be forfeited, and the Sponsor may award the Prize to an alternate winner by random drawing from among all remaining eligible Sweepstakes Entries until a final Prize winner is declared. A Winner may be required to furnish proof of identification and other proof of eligibility under these Official Rules. If the Prize is ignored, returned as unclaimed, or undeliverable for whatever reason beyond the control of Sponsor, the Prize will be forfeited and may be awarded to an alternate potential winner in Sponsor's sole discretion. The Sponsor or its authorized representatives shall not be responsible for failed attempts to notify the Potential Winner, and no responsibility is assumed by the Sponsor or its authorized representative for any correspondence returned as undeliverable or any other problems associated with the attempt(s) to notify a Potential Winner.

The decisions of the Sweepstakes Entities, including the selection of the winners, are final and binding on all matters relating to this Sweepstakes.

4. PRIZES/ODDS OF WINNING:

One (1) air conditioning unit (RUUD 16SEER AC condenser, coil and furnace, fiberglass pad, plenum transition, condensate drain), plus professional installation provided by Reliant, sized for the winner's home (up to a 5 ton unit) (the "Prize"), will be given to two (2) winners in two (2)

2019 Reliant Summer AC Sweepstakes – Official Rules

distinct phases. Sponsor reserves the right to substitute materials of like kind and quality. Details below:

Phase I

At approximately 5:00 PM CT on July 22, 2019 (the “Phase I Drawing”), one (1) potential winner will be selected from among all eligible entries received during Phase I of the Sweepstakes Period to receive one Prize.

Phase II

At approximately 5:00 PM CT on August 22, 2019 (the “Phase II Drawing”), one (1) potential winner will be selected from among all eligible entries received during Phase II of the Sweepstakes Period to receive one Prize.

Odds are dependent on number of entries received. A Prize may not be substituted, transferred, or redeemed for cash by a winner. Sponsor reserves the right, in its sole discretion, to substitute a prize of equal or greater value. All additional expenses incurred by a winner in accepting and exercising a prize (including, without limitation, cost of travel and any other expenses) will **NOT** be provided by the Sweepstakes Entities.

Total Estimated Value per Prize: \$11,000. Total Estimated Value of All Prizes: \$22,000.

5. ELIGIBILITY:

The Sweepstakes is open to legal residents of the Service Territory, who must (1) be 18 years of age or older; (2) own a home in the Service Territory where the Prize would be installed (the “Installation Address”); (3) be authorized to allow installation of the Prize at the Installation Address; and (4) reside at the Installation Address. In addition, the existing air conditioning installation at the Installation Address must be at least eight years old in order for an individual to be eligible to win the Prize. Only single family homes are eligible for the Prize (apartments, multi-family housing units and commercial properties are ineligible). Only one entry per household will be allowed.

Reliant employees of Sponsor, The Service Center, Ltd., and their respective subsidiaries, affiliates, and advertising/promotional agencies involved with this promotion, including the immediate families and household members of such employees, are NOT eligible to enter or win.

6. RELEASE:

By entering, entrant agrees to release, defend, hold harmless, and indemnify the Sweepstakes Entities and their respective parents, subsidiaries, affiliates, contractors, directors, officers, governors, employees, and agents against any and all liability, damages, or causes of action (however named or described), with respect to or arising out of any injuries, losses, or damages of any kind caused by the acceptance, possession, use, or misuse of a prize awarded in the Sweepstakes, including but not limited to any claims for damage to property, personal injury, or death, or claims based on defamation, rights of privacy, rights of publicity, or merchandise delivery.

The Sweepstakes Entities shall not be liable to winner or any person claiming through winner for failure to supply the prize or any part thereof, by reason of any acts of God, any action(s), regulation(s), order(s), or request(s) by any governmental or quasi-governmental entity

2019 Reliant Summer AC Sweepstakes – Official Rules

(whether or not the action(s), regulation(s), order(s), or request(s) prove(s) to be invalid), equipment failure, terrorist acts, earthquake, war, fire, flood, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slowdown, civil disturbance, game cancellation, insurrection, riot, or any other cause beyond the sole control of either of the Sweepstakes Entities.

Sweepstakes Entities are not responsible for any printing or typographical errors in these Official Rules or any other materials associated with the Sweepstakes. Winners enter at their own risk, and Sweepstakes Entities are not responsible for and shall not be liable for any condition caused by events beyond their control that may cause the Sweepstakes to be disrupted.

Entry into the Sweepstakes constitutes permission for the Sweepstakes Entities to use the participant's name, photograph, or likeness for purposes of advertising and promotion of the event or otherwise without further compensation, except where prohibited.

7. GENERAL:

All federal, state, municipal, and local taxes for the Prize are solely the responsibility of the winner. The winner will be issued an IRS Form 1099 for tax purposes in the amount of the ARV of the Prize and must submit his/her Social Security number as required by law. Sponsor reserves the right, in its sole discretion, to amend, change, cancel, or suspend the Sweepstakes and randomly award the prize from among eligible entries received at the time of such action, should a virus, bug, malicious tampering, or other causes beyond the control of Sponsor corrupt the administration of proper execution of the Sweepstakes.

Sponsor reserves the right, at its sole discretion, to disqualify anyone found or suspected to be: 1) tampering with the entry process or the operation of the Sweepstakes, or 2) acting in violation of these Official Rules.

Sponsor reserves the right to amend or change the Official Rules at any time, in its sole discretion. Amendments will be posted on the Sponsor website. By entering the Sweepstakes after the amendment of the Official Rules, the entrant consents to be bound by the amendments.

8. WINNERS LIST:

To obtain the names of the winners, send a self-addressed stamped envelope to Reliant Summer AC Sweepstakes Winners List P.O. Box 809004, Houston, TX 77280-9921. Requests for the winners list must be received by December 31, 2019.

9. DATA COLLECTION:

Sponsor will be not collecting personal data about participants when they enter the Sweepstakes. Please review Sponsor's privacy policy statement at reliant.com/privacy. By participating in the Sweepstakes, winners hereby agree to all of the terms and conditions of the privacy statement of the Sponsor.

10. CHOICE OF LAW:

Under no circumstances will entrant be permitted to obtain awards for, and entrant hereby waives all rights to claim, punitive, incidental, or consequential damages, or any other damages, including attorneys' fees, other than entrant's actual out-of-pocket expenses (i.e.,

2019 Reliant Summer AC Sweepstakes – Official Rules

costs associated with entering this Sweepstakes), and entrant further waives all rights to have damages multiplied or increased. All issues and questions concerning the construction, validity, interpretation, and enforceability of these Official Rules, or the rights and obligations of contestants and Sweepstakes Entities in connection with the Sweepstakes, shall be governed by, and construed in accordance with, the substantive laws of the State of Texas, without regard to Texas' choice of law rules. All proceedings shall take place in Harris County, Texas.

Reliant is a registered trademark of Reliant Energy Retail Holdings, LLC. © 2019 Reliant Energy Retail Holdings, LLC. All rights reserved. Reliant Energy Retail Services, LLC (PUCT Certificate #10007).

ELIGIBLE ZIP CODES

Zip Code	City	County	State
77001	Houston	Harris	TX
77002	Houston	Harris	TX
77003	Houston	Harris	TX
77004	Houston	Harris	TX
77005	Houston	Harris	TX
77006	Houston	Harris	TX
77007	Houston	Harris	TX
77008	Houston	Harris	TX
77009	Houston	Harris	TX
77010	Houston	Harris	TX
77011	Houston	Harris	TX
77012	Houston	Harris	TX
77013	Houston	Harris	TX
77014	Houston	Harris	TX
77015	Houston	Harris	TX
77016	Houston	Harris	TX
77017	Houston	Harris	TX
77018	Houston	Harris	TX
77019	Houston	Harris	TX
77020	Houston	Harris	TX
77021	Houston	Harris	TX
77022	Houston	Harris	TX
77023	Houston	Harris	TX
77024	Houston	Harris	TX
77025	Houston	Harris	TX
77026	Houston	Harris	TX
77027	Houston	Harris	TX
77028	Houston	Harris	TX
77029	Houston	Harris	TX
77030	Houston	Harris	TX
77031	Houston	Harris	TX
77032	Houston	Harris	TX
77033	Houston	Harris	TX
77034	Houston	Harris	TX
77035	Houston	Harris	TX
77036	Houston	Harris	TX
77037	Houston	Harris	TX
77038	Houston	Harris	TX

2019 Reliant Summer AC Sweepstakes – Official Rules

77039	Houston	Harris	TX
77040	Houston	Harris	TX
77041	Houston	Harris	TX
77042	Houston	Harris	TX
77043	Houston	Harris	TX
77044	Houston	Harris	TX
77045	Houston	Harris	TX
77046	Houston	Harris	TX
77047	Houston	Harris	TX
77048	Houston	Harris	TX
77049	Houston	Harris	TX
77050	Houston	Harris	TX
77051	Houston	Harris	TX
77052	Houston	Harris	TX
77053	Houston	Fort Bend	TX
77054	Houston	Harris	TX
77055	Houston	Harris	TX
77056	Houston	Harris	TX
77057	Houston	Harris	TX
77058	Houston	Harris	TX
77059	Houston	Harris	TX
77060	Houston	Harris	TX
77061	Houston	Harris	TX
77062	Houston	Harris	TX
77063	Houston	Harris	TX
77064	Houston	Harris	TX
77065	Houston	Harris	TX
77066	Houston	Harris	TX
77067	Houston	Harris	TX
77068	Houston	Harris	TX
77069	Houston	Harris	TX
77070	Houston	Harris	TX
77071	Houston	Harris	TX
77072	Houston	Harris	TX
77073	Houston	Harris	TX
77074	Houston	Harris	TX
77075	Houston	Harris	TX
77076	Houston	Harris	TX
77077	Houston	Harris	TX
77078	Houston	Harris	TX
77079	Houston	Harris	TX
77080	Houston	Harris	TX

2019 Reliant Summer AC Sweepstakes – Official Rules

77081	Houston	Harris	TX
77082	Houston	Harris	TX
77083	Houston	Harris	TX
77084	Houston	Harris	TX
77085	Houston	Harris	TX
77086	Houston	Harris	TX
77087	Houston	Harris	TX
77088	Houston	Harris	TX
77089	Houston	Harris	TX
77090	Houston	Harris	TX
77091	Houston	Harris	TX
77092	Houston	Harris	TX
77093	Houston	Harris	TX
77094	Houston	Harris	TX
77095	Houston	Harris	TX
77096	Houston	Harris	TX
77098	Houston	Harris	TX
77099	Houston	Harris	TX
77201	Houston	Harris	TX
77202	Houston	Harris	TX
77203	Houston	Harris	TX
77204	Houston	Harris	TX
77205	Houston	Harris	TX
77206	Houston	Harris	TX
77207	Houston	Harris	TX
77208	Houston	Harris	TX
77209	Houston	Harris	TX
77210	Houston	Harris	TX
77212	Houston	Harris	TX
77213	Houston	Harris	TX
77215	Houston	Harris	TX
77216	Houston	Harris	TX
77217	Houston	Harris	TX
77218	Houston	Harris	TX
77219	Houston	Harris	TX
77220	Houston	Harris	TX
77221	Houston	Harris	TX
77222	Houston	Harris	TX
77223	Houston	Harris	TX
77224	Houston	Harris	TX
77225	Houston	Harris	TX
77226	Houston	Harris	TX

2019 Reliant Summer AC Sweepstakes – Official Rules

77227	Houston	Harris	TX
77228	Houston	Harris	TX
77229	Houston	Harris	TX
77230	Houston	Harris	TX
77231	Houston	Harris	TX
77233	Houston	Harris	TX
77234	Houston	Harris	TX
77235	Houston	Harris	TX
77236	Houston	Harris	TX
77237	Houston	Harris	TX
77238	Houston	Harris	TX
77240	Houston	Harris	TX
77241	Houston	Harris	TX
77242	Houston	Harris	TX
77243	Houston	Harris	TX
77244	Houston	Harris	TX
77245	Houston	Harris	TX
77248	Houston	Harris	TX
77249	Houston	Harris	TX
77251	Houston	Harris	TX
77252	Houston	Harris	TX
77253	Houston	Harris	TX
77254	Houston	Harris	TX
77255	Houston	Harris	TX
77256	Houston	Harris	TX
77257	Houston	Harris	TX
77258	Houston	Harris	TX
77259	Houston	Harris	TX
77261	Houston	Harris	TX
77262	Houston	Harris	TX
77263	Houston	Harris	TX
77265	Houston	Harris	TX
77266	Houston	Harris	TX
77267	Houston	Harris	TX
77268	Houston	Harris	TX
77269	Houston	Harris	TX
77270	Houston	Harris	TX
77271	Houston	Harris	TX
77272	Houston	Harris	TX
77273	Houston	Harris	TX
77274	Houston	Harris	TX
77275	Houston	Harris	TX

2019 Reliant Summer AC Sweepstakes – Official Rules

77277	Houston	Harris	TX
77279	Houston	Harris	TX
77280	Houston	Harris	TX
77282	Houston	Harris	TX
77284	Houston	Harris	TX
77287	Houston	Harris	TX
77288	Houston	Harris	TX
77289	Houston	Harris	TX
77290	Houston	Harris	TX
77291	Houston	Harris	TX
77292	Houston	Harris	TX
77293	Houston	Harris	TX
77297	Houston	Harris	TX
77299	Houston	Harris	TX
77315	North Houston	Harris	TX
77325	Kingwood	Harris	TX
77337	Hufsmith	Harris	TX
77338	Humble	Harris	TX
77339	Kingwood	Harris	TX
77345	Kingwood	Harris	TX
77346	Humble	Harris	TX
77347	Humble	Harris	TX
77373	Spring	Harris	TX
77375	Tomball	Harris	TX
77377	Tomball	Harris	TX
77379	Spring	Harris	TX
77380	Spring	Montgomery	TX
77381	Spring	Montgomery	TX
77382	Spring	Montgomery	TX
77383	Spring	Harris	TX
77386	Spring	Montgomery	TX
77387	Spring	Montgomery	TX
77388	Spring	Harris	TX
77389	Spring	Harris	TX
77391	Spring	Harris	TX
77393	Spring	Montgomery	TX
77396	Humble	Harris	TX
77401	Bellaire	Harris	TX
77402	Bellaire	Harris	TX
77406	Richmond	Fort Bend	TX
77407	Richmond	Fort Bend	TX
77410	Cypress	Harris	TX

2019 Reliant Summer AC Sweepstakes – Official Rules

77411	Alief	Harris	TX
77413	Barker	Harris	TX
77429	Cypress	Harris	TX
77429	Cypress	Harris	TX
77433	Cypress	Harris	TX
77449	Katy	Harris	TX
77450	Katy	Harris	TX
77459	Missouri City	Fort Bend	TX
77469	Richmond	Fort Bend	TX
77471	Rosenberg	Fort Bend	TX
77477	Stafford	Fort Bend	TX
77478	Sugar Land	Fort Bend	TX
77479	Sugar Land	Fort Bend	TX
77487	Sugar Land	Fort Bend	TX
77489	Missouri City	Fort Bend	TX
77491	Katy	Harris	TX
77492	Katy	Harris	TX
77493	Katy	Harris	TX
77494	Katy	Fort Bend	TX
77496	Sugar Land	Fort Bend	TX
77497	Stafford	Fort Bend	TX
77498	Sugar Land	Fort Bend	TX
77501	Pasadena	Harris	TX
77502	Pasadena	Harris	TX
77503	Pasadena	Harris	TX
77504	Pasadena	Harris	TX
77505	Pasadena	Harris	TX
77506	Pasadena	Harris	TX
77507	Pasadena	Harris	TX
77508	Pasadena	Harris	TX
77510	Santa Fe	Galveston	TX
77511	Alvin	Brazoria	TX
77512	Alvin	Brazoria	TX
77515	Angleton	Brazoria	TX
77516	Angleton	Brazoria	TX
77517	Santa Fe	Galveston	TX
77518	Bacliff	Galveston	TX
77530	Channelview	Harris	TX
77536	Deer Park	Harris	TX
77539	Dickinson	Galveston	TX
77545	Fresno	Fort Bend	TX
77546	Friendswood	Galveston	TX

2019 Reliant Summer AC Sweepstakes – Official Rules

77547	Galena Park	Harris	TX
77549	Friendswood	Galveston	TX
77565	Kemah	Galveston	TX
77571	La Porte	Harris	TX
77572	La Porte	Harris	TX
77573	League City	Galveston	TX
77574	League City	Galveston	TX
77578	Manvel	Brazoria	TX
77581	Pearland	Brazoria	TX
77583	Rosharon	Brazoria	TX
77584	Pearland	Brazoria	TX
77586	Seabrook	Harris	TX
77587	South Houston	Harris	TX
77588	Pearland	Brazoria	TX
77598	Webster	Harris	TX