

**Electricity Facts Label (EFL)**  
**Reliant Energy Retail Services, LLC**  
**Reliant Clear<sup>SM</sup> Flex plan**  
**Oncor Electric Delivery service area**  
**Date: 03/01/2021**

**Electricity price**

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	13.6 ¢	11.3 ¢	11.1 ¢

This price disclosure is based on the following components:

Usage Charge: \$9.95 per billing cycle < 800 kWh  
\$0.00 per billing cycle ≥ 800 kWh

Energy Charge: 7.4569¢ per kWh

Oncor Electric Delivery Delivery Charges: \$3.42 per billing cycle and 3.4928¢ per kWh

TDU Delivery Charges include all recurring charges passed through without mark-up. The Usage Charge will not be included for each billing cycle in which your usage is 800 kilowatt hours (kWh) or more.

Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see the Oncor service tariff for a listing of cities and authorized charges.

**Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Reliant. The price in effect on the day following the previous meter read date will be applied for subsequent billing cycles. After enrollment, the current price for the product is available by logging into your account at [reliant.com/myaccount](http://reliant.com/myaccount) or calling Customer Care at 1-866-222-7100. Please review the historical price of this product available at [www.reliant.com/historicalprices](http://www.reliant.com/historicalprices) or call 1-866-222-7100.**

**Other Key Terms and questions**

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

**Disclosure Chart**

Type of Product	Variable
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. The price may change in subsequent months at the sole discretion of us.
What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options
Is this a pre-pay or pay in advance product?	No

	Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
	Renewable Content	This product is 12% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 21%.
<p>Reliant, PO Box 3765, Houston, TX, 77253  www.reliant.com, e-mail: service@reliant.com,  phone: 1-866-RELIANT, 24 hours a day / 7 days a week  PUCT Certificate Number #10007</p>		