

Understanding Your Bill*

Reliant Account Number: **23 123 321 - 0**

Billing Date: 9/04/2023	Due Date: 9/24/2023	Amount Due: \$173.52	After Due Date: \$181.70
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Reliant bill **front side** sample image detail

Bill Overview

A snapshot of your most important bill information. You'll need your account number when you call us or when you mail in your check or money order. You'll also need it to set up Online Account Management — register at reliant.com/myaccount to start viewing and paying your bill online, setting bill alerts, viewing usage history and more.

This section also shows you the date you were billed, the date payment is due and the After Due Date amount you owe if you pay late.

Stop worrying about due dates with our Automatic Payment Options — available at reliant.com/autopay

Questions and Comments

Get in touch with us — we're here to help, 24/7. Chat with us right now at reliant.com/contact

For power outages, call your local Transmission Distribution Service Provider (TDSP) at the number listed — they maintain the lines and wires and can assist you.

Account Information

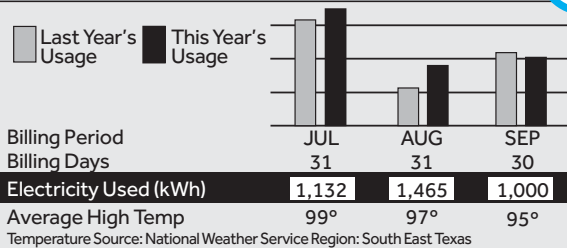
Invoice Number: **23 123 321 - 0**
 Customer Name: John Smith
 Service Address: 1234 Anywhere St.
 Houston, TX 77025-4404

Questions or comments? We're available 24/7.

📞 **713-207-7777** or **1-866-222-7100**
 TDD Device to Hearing Impaired **1-888-467-3542**
 🗣️ Chat online at reliant.com

For outages or emergencies call:
713-207-2222, or toll-free 1-800-332-7143

Electricity Usage Summary



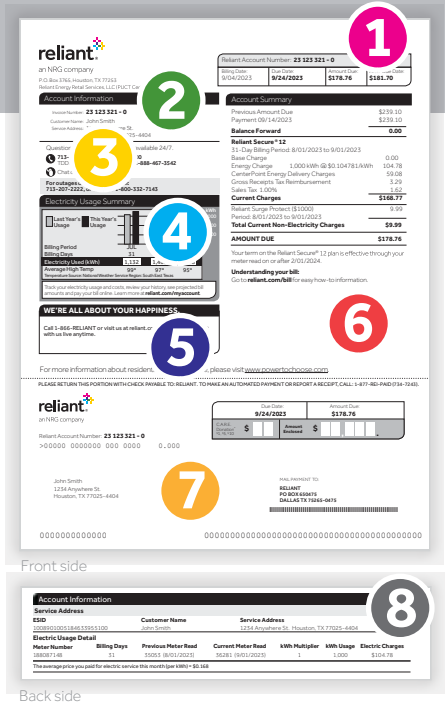
Track your electricity usage and costs, review your history, see projected bill amounts and pay your bill online. Learn more at reliant.com/myaccount.

WE'RE ALL ABOUT YOUR HAPPINESS.

Call 1-866-RELIANT or visit us at reliant.com/hereforyou to chat with us live anytime.

Monthly Message

Check this section for reminders, programs, services and savings that may be of interest to you.



Front side

Back side

Account Information

Your Invoice Number is the unique number assigned to each specific bill.

Electricity Usage Summary

Compare usage from your current billing cycle to your previous two billing cycles, and to last year's corresponding billing cycles (if available). See how the current temperature may have impacted your usage, and check out reliant.com/reduce to find energy-savings tips.

Reliant bill **front side** sample image detail

*This is an example to help explain key components of a bill, and is not intended to reflect all product types or bill contents

Account Summary

Previous Amount Due	\$239.10
Payment 09/14/2023	\$239.10
Balance Forward	0.00
Reliant Secure® 12	
31-Day Billing Period: 8/01/2023 to 9/01/2023	
Base Charge	0.00
Energy Charge 1,000 kWh @ \$0.104781/kWh	104.78
CenterPoint Energy Delivery Charges	59.08
Gross Receipts Tax Reimbursement	3.29
Sales Tax 1.00%	1.62
Current Charges	\$168.77
Reliant Surge Protect (\$1000)	9.99
Period: 8/01/2023 to 9/01/2023	
Total Current Non-Electricity Charges	\$9.99
AMOUNT DUE	\$178.76

Your term on the Reliant Secure® 12 plan is effective through your meter read on or after 2/01/2024.

Understanding your bill:

Go to reliant.com/bill for easy how-to information.

Reliant bill front side sample image detail

Account Summary

- Previous Amount Due:** the amount due from your previous bill
- Balance Forward:** the difference between the Previous Amount Due and Payment. This balance is due right away (not when your current bill is due). If you paid this amount after the invoice was generated, it will still appear on your invoice.
- Billing Period:** the dates you were billed for
- Base Charge:** a charge assessed during each billing cycle without regard to the customer's demand or energy consumption
- Energy Charge:** a charge based on the electric energy (kWh) consumed
- TDSP Delivery Charges:** the amount may include costs for building, maintaining and operating power lines that deliver electricity to your home, reading your meter and ensuring it works properly; these charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider
- Gross Receipts Tax Reimbursement:** if you live in an incorporated town or city with more than 1,000 residents, you are assessed this fee to recover the gross receipts tax imposed on retail electricity providers.
- Total Current Non-Electricity Charges:** related to other Reliant products or services you may have signed up for, such as **Reliant Home SolutionsSM** products and services, or **Reliant EcoShareSM**

Customers on Average Billing will also see the line items "Average Current Charges" and "Deferred Balance."

Not on Average Billing yet? Smooth out your monthly bills at reliant.com/averagebilling.

Below these items, you'll find your **AMOUNT DUE**. This includes your Balance Forward, Current Charges and Total Current Non-Electricity Charges.

Below this, you'll see your current plan expiration date if you're on a term plan.



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Reliant Account Number: **23 123 321 - 0**

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Due Date: 09/24/2023	Amount Due: \$178.76
C.A.R.E. Donation* \$1, \$5, \$10	Amount Enclosed

Payment Slip

Tear off this section and return it with your check or money order for the Amount Due. To make a payment by phone, call 1.877.REI.PAID.

Tired of buying stamps? Have your payment automatically drafted from your bank account or charged to your credit card — visit reliant.com/autopay to sign up.

Reliant bill front side sample image detail

Account Information

Service Address					
ESID	Customer Name	Service Address			
1008901005184633955100	John Smith	1234 Anywhere St. Houston, TX 770			
Electric Usage Detail					
Meter Number	Billing Days	Previous Meter Read	Current Meter Read	kWh Multiplier	kWh
188087148	31	35053 (8/01/2023)	36281 (9/01/2023)	1	
The average price you paid for electric service this month (per kWh) = \$0.168					

Reliant bill back side sample image detail

Account Information

Your Electric Service Identifier (ESI ID) is the unique identifier created for your meter by your transmission distribution service provider. Think of it like an IP address for your meter.

Wondering how much electricity you used in the last billing period? We calculate your kWh Usage by subtracting Previous Meter Read from Current Meter Read, then multiply it by the kWh Multiplier. Learn how to adjust your electricity usage before you see your next bill at reliant.com/saveenergy

The average price you paid per kWh for the billing period contains the Base Charge, Energy Charge and TDSP Charges.