

Reliant Degrees of Difference with Nest Program

The Reliant Degrees of Difference with Google Nest thermostats program encourages and enables you to make changes to your electricity usage when Texas electricity system demand is high to reduce the stress on the system.

Degrees of Difference with Nest Eligibility Requirements:

1. Must be a Reliant account holder at the time of any Reliant Degrees of Difference event
2. Must have an operable Google Nest thermostat controlling an HVAC system at the account service address
3. Must have an active electricity Smart Meter at the account service address
4. Must have a Nest thermostat connected to an active Wi-Fi network at the account service address
5. Nest thermostat installed and registered online with Google LLC ("Google")
6. You agree to the Terms & Conditions set forth in this agreement

Reliant Terms & Conditions:

As a participant in the Reliant Degrees of Difference with Google Nest thermostats program, you acknowledge and agree that your receipt and use of the Nest thermostat and your participation in the Degrees of Difference with Google Nest thermostats program are subject to each of the following Terms & Conditions.

You agree to participate in electricity conservation or reduction in response to Degrees of Difference Google Nest thermostats events or for other reasons as determined by Reliant and allow Google to remotely adjust your Nest thermostat during your participation in the Degrees of Difference with Google Nest thermostats Program.

You always have the ability to opt-out of any particular event by appropriately adjusting the thermostat settings.

Reliant may offer incentives for participating in the Degrees of Difference with Google Nest thermostats Program ("Rewards"). Reliant may make changes to the Rewards from time to time with or without notice to you, including updating the Degrees of Difference with Google Nest thermostats Program details on its website. Participation in the Degrees of Difference with Google Nest thermostats program requires that your Nest thermostat be enrolled with Google. You can enroll your thermostat and agree to Google's Terms & Conditions at www.nest.com/reliant. Failure to successfully install and enroll your thermostat with Google will prevent your participation in the Degrees of Difference with Google Nest thermostats program.

If you have opted to receive Degrees of Difference communications from Reliant, you are responsible for keeping your email address updated with Reliant. In the event that your email address has changed, is not functioning properly, or is no longer valid, you may not receive Degrees of Difference with Google Nest thermostats program communications from Reliant. To unsubscribe from the Degrees of Difference with Google Nest thermostats Program communications from Reliant, please visit your Degrees of Difference notification alerts page and select "Unsubscribe."

Reliant reserves the right to cancel or modify the Degrees of Difference with Google Nest thermostats Program at any time. Enrollment on the program does not guarantee that you will receive any rewards. Restrictions and limitations may apply.

RELIANT MAKES NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO THE NEST THERMOSTAT AND RELIANT EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE NEST THERMOSTAT AND SERVICES, INCLUDING MERCHANTABILITY, CONFORMITY TO MODELS OR SAMPLES AND FITNESS FOR A PARTICULAR PURPOSE.

You release and hold harmless Reliant from any liability, claim, demand, cause of action, damage or expense resulting from your participation in the Reliant Degrees of Difference with Google Nest thermostats Program.

You acknowledge and agree that your receipt and use of the Nest thermostat and your participation in the Degree of Difference with Google Nest thermostats Program are subject to these Reliant Terms & Conditions. You may cancel your Degrees of Difference with Google Nest thermostats program enrollment at any time by calling Reliant at 866-222-7100.

By participating in the Degrees of Difference with Google Nest thermostats Program, you agree that Reliant may share your enrollment and usage information with third parties providing services related to the Degrees of Difference with Google Nest thermostats Program, including Reliant's demand response management systems provider, Autogrid Systems, Inc. You agree that Reliant may suspend or terminate your participation in the program for any reason, including if you move from your residence.