

Reliant Make It Solar for Business Terms and Conditions

This document explains the terms and conditions that apply to your participation in the Make It Solar for Business program and the purchase of solar renewable energy certificates. Participation in the Make It Solar for Business program is optional and will not impact your agreement to purchase electricity service from Reliant.

Billing and Payment

By electing to participate in the Make It Solar for Business program, you agree that Reliant may include the cost on your Reliant monthly bill until you cancel your participation. Reliant will apply all payments you make on your bill first to the amounts you owe us for electricity service, then to any amounts owed for non-electricity charges, then to the Make It Solar for Business program.

Qualifying Plans; Changing or Canceling Your Electricity Plan

The Make It Solar for Business program is available to small commercial customers (non-residential customers that have a peak demand of less than 50 kilowatts during any 12-month period) that are enrolled in a qualifying Reliant electricity plan, as determined by Reliant ("Qualifying Plan"). Qualifying Plans do not include electricity plans with renewable content greater than the statewide average for renewable content (content information is available in the plan's Electricity Facts Label).

Enrollment in the Make It Solar for Business program will continue until your retail electricity service with Reliant is discontinued, or until you are no longer enrolled in a qualifying Reliant electricity plan or otherwise fail to qualify for the Make It Solar for Business program, at which time your enrollment may be canceled by Reliant. Enrollment in the Make It Solar for Business program will continue if you move from one Qualifying Plan to another without a discontinuation of electricity service by Reliant.

Canceling or Changing Your Participation in the Program

You may cancel your participation in the Make It Solar for Business program at any time without penalty by calling 1-866-660-4900. Cancellation will be processed by the next business day and will be effective at the end of your then-current program month. Changes will be reflected on your Reliant bill in up to two billing cycles. Your participation in the Make It Solar for Business program will be automatically canceled after 70 days of non-payment of the program fee or upon cancellation of your electricity service with Reliant.

Changes to the Program Terms and Conditions

Reliant reserves the right to discontinue the Make It Solar for Business program at any time. Once written notice has been provided, Reliant has the sole discretion to make any changes to the program, including the Make It Solar for Business Terms and Conditions, at any time.

Solar Renewable Energy Certificates

With your purchase of this product, you are supporting cleaner energy by matching your monthly electricity usage up to 1,000 kWh with an equivalent amount of solar renewable energy certificates (RECs), which will be purchased and retired by Reliant. RECs may be procured from solar facilities within and outside of Texas, at Reliant's discretion. You will not have electricity from a specific generation facility delivered directly to your service address, but your purchase ensures that solar energy up to 1,000 kWh of your paid monthly usage is produced using solar resources.

Limitation of Liability; Disclaimer of Warranties

Reliant will use commercially reasonable efforts to match up to 1,000 kWh of your electricity usage with solar renewable energy certificates in support of the Make It Solar for Business program. Reliant will not be liable for damages associated with any delay or failure to perform as a result of a force majeure event that prevents us from performing our obligations in whole or in part. Neither Reliant nor you shall be liable for any indirect, special, consequential, incidental or punitive damages for claims arising under this program. Reliant makes no representations or warranties, and we expressly disclaim all other warranties, written or oral, express or implied, including any warranty of merchantability or fitness for a particular purpose.