

Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant Truly Free Weekends 12 plan
AEP Texas Central Service Area
Issue Date: 06/01/2016

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	11.3¢	10.4¢	10.0¢

Average price calculation is based on consumption profile over 12 months of 32% of consumption on weekends as defined below*.

This price disclosure is based on the following prices:

Base Charge	\$0.00	per month
AEP Texas Central Monthly Charges	\$9.00	per month
Weekday Energy Charge	10.3¢	per kWh
AEP Texas Central Weekday Delivery Charges	3.7089¢	per kWh
Weekend Energy Charge	\$0.00	per kWh *
AEP Texas Central Weekend Delivery Charges	\$0.00	

AEP Texas Central Monthly Charges are the fixed charges from the transmission and distribution service provider and are passed through without mark-up.

AEP Texas Central Weekday Charges include all recurring consumption charges from AEP Texas Central and are passed through without mark-up .

Your TDSP, transmission and distribution service provider, is AEP Texas Central.

*There is no charge applied to usage from 8:00 PM Friday to 12:00AM Monday.

**Electricity
price**

This is an indexed product - your average price per kWh each month is determined by using the energy charge above and the predetermined formula.

Price per kWh = (Base Charge + (Monthly billed weekday kWh usage x Weekday Energy Charge) + (Monthly billed weekend kWh usage x Weekend Energy Charge) + (AEP Texas Central Delivery Charges))/ Monthly billed kWh usage

This price disclosure is an example based on average service prices - your average price for electricity service will vary according to your usage.

In the event Reliant receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Reliant may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or is estimated by Reliant, an energy charge of 68% of the Weekday Energy Charge will be applied to the usage difference between the monthly meter read and monthly total of the actual or estimated interval data.

To find the current price for this product, visit reliant.com/myaccount or call 877-200-1356.

Other Key Terms and questions	<i>See Terms of Service for full listing of fees, deposit policy, and other terms.</i>	
Disclosure Chart	Type of Product	Indexed
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. \$150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	What other fees may I be charged?	Fees not included in the price above: Disconnect Notice Fee: \$10; Returned Payment Charge: \$25; Disconnect Recovery: \$25; Service Processing Fee: up to \$5.95; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does Reliant purchase excess distributed renewable generation?	Yes
	Renewable Content	This product is 5% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 12%.
Reliant, PO Box 3765, Houston, TX, 77253 <i>reliant.com</i> , e-mail: service@reliant.com , phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007		