

Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant SmartStart Plan[®]
Oncor Electric Delivery service area
Issue Date: 03/01/2015

| | | | |
|------------------------|---------|----------|----------|
| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 10.9¢ | 10.9¢ | 10.9¢ |

The price you pay consists of the Base Charge and Energy Charge.

Base Charge: \$0.00 per day
Energy Charge: 10.9¢ per kWh

Electricity price

Except for price changes allowed by law or regulatory action after the issue date, this price is the price that will be applied on your first billing day. This price may change on the first of each calendar month at Reliant's sole discretion. Please review the historical price of this product available at reliant.com/smartstart/pricing/historical or call 1-866-222-7100.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

| | |
|--|--|
| Type of Product | Variable Price |
| Contract Term | Month to Month |
| Do I have a termination fee or any fees associated with terminating service? | No |
| Can my price change during the contract period? | Yes |
| If the price can change, how will it change and by how much? | Your price can increase or decrease by any amount on the first day of each calendar month. |
| What other fees may I be charged? | Fees not included in the price above: Returned Payment Charge: \$25; Disconnect Recovery: \$25; Service Processing Fee: up to \$5.95; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service. |
| Is this a pre-pay or pay in advance product? | Yes |
| Does Reliant purchase excess distributed renewable generation? | Yes |
| Renewable Content | This product is 5% renewable. |
| Statewide average for Renewable Content | The statewide average for renewable content is 11%. |

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