

Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant Learn & Conserve Plan
Oncor Electric Delivery service area
Issue Date: 04/24/2012

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	11.3¢	11.0¢	10.9¢

This price disclosure is an example based on the following prices:

Base Charge: \$0.00 per month
Energy Charge: 10.7¢ per kWh
Oncor Surcharges: \$3.18 per month and 0.0000¢ per kWh

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and Transmission and Distribution Surcharges.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	24 months
Do I have a termination fee or any fees associated with terminating service?	Yes. \$295. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price can change to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges after the Issue Date.
What other fees may I be charged?	Fees not included in the price above: Returned Payment Charge: \$25; Disconnect Recovery: \$25; Service Processing Fee: up to \$5.95; Late Payment Penalty: 5% of past due balances; Account Activation Fee: \$100 for multi-family dwelling and \$150 single family dwelling. Information on other non-recurring fees is available in the pricing section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes
Renewable Content	This product is 20% renewable.
Statewide average for renewable content	The statewide average for renewable content is 9%.

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