

RELIANT ENERGY
ALOHA PRO BOWL TICKET SWEEPSTAKES
OFFICIAL RULES

This promotion is intended for play and participation in the State of Texas in the United States only and shall be construed and evaluated according to the laws of the State of Texas and the United States. Please do not enter if you are not located in the State of Texas.

BUYING WILL NOT HELP YOU WIN. Your chances of winning without making a purchase are the same as the chances of someone who purchases something. It is illegal to give any advantage to buyers in a sweepstakes.

1. TO ENTER: Customers that sign-up for Online Account Management ("OAM") via the Internet between November 14, 2008 and January 5, 2009 are entered into the Reliant Energy: Aloha Pro Bowl Ticket Sweepstakes ("Contest"). Customers may sign-up for OAM via the Internet by visiting www.reliant.com and indicating that they want OAM. OAM allows you to review and manage your account online.

You may also enter by mailing a postcard to Aloha Ticket Sweepstakes, Object 9, 4156 W.E. Heck Court, Baton Rouge, Louisiana 70816. Postcards will be accepted beginning on November 14, 2008 and must be postmarked no later than January 3, 2009 (and received no later than January 5, 2009) with your name, address, e-mail address and telephone number on the postcard. Postcard entries may be handwritten or typed. Postcards should be no larger than 4x6 inches. **DO NOT** put postcards in envelopes.

All entries become property of Reliant Energy Retail Services, LLC ("Sponsor") and will not be returned or acknowledged. Sponsor is not responsible for incorrect or inaccurate entry information or for late, lost, destroyed, misdirected or incomplete entries, or for computer system or phone line, high-speed data line errors, software, hardware malfunctions or other errors, failures or delays in transmissions that are human or technical in nature.

By entering you agree to be bound by the terms of these Official Rules. Void outside Texas and where prohibited.

2. DRAWING AND PRIZE:

- One (1) Grand Prize Winner will receive two (2) tickets to the Aloha Pro Bowl on February 8, 2009 in Honolulu, Hawaii.

- Five (5) Second Prize Winners will receive two (2) Field Level seat tickets to the first Houston Texans home game in 2009 (date TBD) and parking passes.

The Grand Prize includes airfare and four (4) nights hotel accommodations. All expenses not specified (e.g. meals, parking, local transportation, hotel incidentals, etc.) are the sole responsibility of the winner.

Prize Value:

- The approximate retail value of the Grand Prize (ARV) is: \$4,000.
- The approximate retail value of each Second Prize (ARV) is: \$198 (per pair of tickets).

Drawing: Each Grand and Second prize winner will be determined by a random drawing on or about January 6, 2008. The drawing will be conducted by Object 9 whose decisions are final in all matters. The winners will be contacted by telephone or email within forty-eight (48) hours of the drawing. Prizes, once issued, are nontransferable and cannot be reissued.

Odds of winning depend on the number of eligible entries received by January 5, 2009.

The winners will be required to complete an affidavit of eligibility/liability release prior to receiving prize. Tickets will be mailed to the address provided on your entry. The affidavit and instructions for returning the affidavit will be provided by Object 9 when winner is notified. The winners must return the completed affidavit to Sponsor within seventy-two (72) hours of notification of their winner status. Failure to return the affidavit will result in forfeiture of the prize by winner and selection of a new winner.

3. PRIZE INFORMATION: The prizes may not be substituted, transferred or redeemed for cash except at the sole discretion of Sponsor. In case of unavailability of tickets, Sponsor reserves the right to substitute a prize of equal or greater value.

The winners must be available to attend the applicable event on the scheduled date or the prize will be forfeited and a new winner will be substituted.

All applicable taxes on the prizes are the sole responsibility of the winners. Sponsor will submit a Form 1099 to the Internal Revenue Service and send a copy to the Grand Prize winner.

4. ELIGIBILITY: Contest is open to legal residents of the State of Texas, 18 years of age and older. Employees of Sponsor or Object 9 and their subsidiaries, affiliates and advertising/promotional agencies involved with this promotion, including the immediate families and household members of such employees are not eligible to enter or win.

5. RELEASE: By accepting a prize, the winner agrees to release and hold Sponsor and Object 9 ("Contest Parties"), and each of their respective directors, employees and agents, harmless from any liability, loss or damage incurred from participating in this Contest, or the use, misuse or acceptance of prize, or attendance at the event.

Acceptance of prize constitutes permission for Contest Parties to use winner's name, photograph or likeness for purposes of advertising and promotion of the event or otherwise without further compensation, except where prohibited.

6. GENERAL: Sponsor reserves the right, in its sole discretion, to cancel or suspend the Contest and randomly award the prize from among eligible entries received at the time of such action, should a virus, bugs, malicious tampering or other causes beyond the control of Sponsor corrupt the administration of proper play of the game.

Sponsor reserves the right, at its sole discretion, to disqualify anyone found to be: 1) tampering with the entry process or the operation of the Contest or website hosting the Contest, 2) acting in violation of these Official Rules, or 3) acting in an unsportsmanlike or disruptive manner or with intent to annoy, abuse, threaten or harass any other person.

Any attempt by an entrant or any other individual to deliberately damage the website where online entries are received or undermine the legitimate operation of the Contest is in violation of criminal and civil laws. Sponsor reserves the right to seek damages from any such entrant or individual to the fullest extent permitted by law.

All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of Sponsor in connection with the Contest, shall be governed by, and construed in accordance with, the laws of the State of Texas,

without regard for conflicts of law doctrine, and all proceedings shall take place in Harris County, Texas.

Sponsor shall not be liable to winner or any person claiming through winner for failure to supply the prize or any part thereof, by reason of any acts of God, any action(s), regulation(s), order(s) or request(s) by any governmental or quasi-governmental entity (whether or not the action(s), regulation(s), order(s) or request(s) prove(s) to be invalid), equipment failure, terrorist acts, earthquake, war, fire, flood, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal) labor or material shortage, transportation interruption of any kind, work slow-down, civil disturbance, game cancellation, insurrection, riot, or any other cause beyond Sponsor's sole control.

7. WINNER LIST: To obtain the name of the winners, send a self-addressed stamped envelope to Aloha Pro Bowl Ticket Sweepstakes Winners, Object 9, 4156 W.E. Heck Court, Baton Rouge, Louisiana 70816 by January 5, 2011.

8. DATA COLLECTION: Sponsor will be collecting personal data about participants when they enter the Contest. Please review Sponsor's privacy policy statement at www.reliant.com. By participating in the Contest, entrants hereby agree to all of the terms and conditions of the privacy statement of the Sponsor.

9. SPONSOR: Reliant Energy Retail Services, LLC, 1000 Main Street, Houston, TX 77002.