Reliant Home Electricity Review

reliant
an NRG company

This report for: 1234 Reliant Ave, Houston, TX 77068 **For the billing period:** 10/25/2011 to 11/23/2011

Billing Details

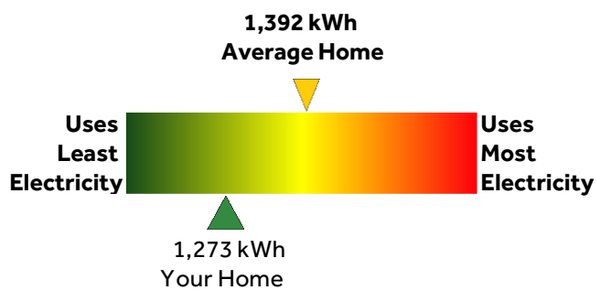
Current bill compared to your previous bill	Current Nov-11	Previous Oct-11	Change from Oct-11 to Nov-11
Electricity Plan Type	Fixed	Fixed	
Avg. High Temperature [1]	76°	86°	-10°
Billing Days	29 days	29 days	0 days
Avg. Daily Usage (kWh)	44 kWh	75 kWh	-31 kWh
Energy Charge	7.7 ¢	7.7 ¢	0¢
Other Charges [2]	$0.00	$0.00	$0.00
One-Time Charges [3]	$51.48	$80.59	-$29.11
Total Bill (Actual) [4]	$149.50	$248.07	-$98.57
Total Bill (on Average Billing)	$359.00	$371.00	-$12.00
Total Usage (kWh)	1,273 kWh	2,175 kWh	-902 kWh

1 **Temperature Source:** National Weather Service **Region:** Houston, Texas
2 Other Charges include any Monthly Base Charge, Transmission and Distribution Service Provider surcharges, taxes, Lighting Charges and LITE Up discounts.
3 One-Time Charges include non-recurring charges and/or one-time credits and adjustments from Reliant and/or your Transmission and Distribution Service Provider. Please see your actual bill invoice for more details.
4 This Home Electricity Review reflects your Total Current Charges which can be found on the second page of your invoice.

Usage Comparison

Comparison is for Nov-2011 and is based on similar homes in your area based on information you provided

	Homes Used for Comparison
Zip Code Area	77068
Age of Home	11 - 20 years
Square Footage	3,501 - 4,000 sq. ft.
Electric Heat	Yes



Analysis

Your total bill decreased by $98.57 from your last bill. This month's decrease was most likely due to the 31 kWh decrease in your average daily usage. There was no change to the number of days in the billing cycle or your energy charge,leaving the change in your average daily usage as the only impact to your bill.

Because your home uses electric heat, it is important for you to have your heating system inspected annually even though you used less this month.

Heating and cooling costs consume 60% of the annual energy budget. Since changes in temperature can cause your heater to work harder during the winter months, an improperly maintained system can increase your heating and cooling costs by 50%. If you use portable electric space heaters, remember that they are more efficient for warming small rooms for short periods of time.

You are also on average billing, which is why the amount due on average billing differs from this month's total bill.

Average billing offers the advantage of smoothing out your bills so that you can avoid surprises during high energy use times. With average billing, you pay the average of the current bill amount and the previous 11 month's bill amounts.

Recommendations

Reliant offers a number of solutions to meet your needs.

Your monthly usage is lower than similar homes in your area, but if you're interested in learning how to lower your overall electricity usage . . .

Visit our online Energy Savings Center, reliant.com/energywise, for tips, projects,and articles that help you save energy.

Or call us to schedule a complimentary Home Energy Check-up (a $100 value) with a trained energy expert. At the end of your check-up, you will be provided with a written report which outlines personalized low- or no-cost energy savings solutions to fit your home and lifestyle. Because your home is equipped with a smart meter, you are eligible to receive the Weekly Summary Email. The Weekly Summary Email offers you both a comparison of the previous two weeks of usage and costs as well as an estimate of your next bill based on your current usage behavior.

If you have questions about your electricity plan . . .

Call today to speak with an agent about your plan and plan options.

We are here to help you find the solutions that best fit your lifestyle.
Please call us at 1-877-221-5771 or chat with a web agent at reliant.com.

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Some of the Analysis information comes from the U.S. Department of Energy.